






We are pleased to announce our alliance with  for our electronic health records! In addition to supporting patient satisfaction and engagement, a patient portal has the potential to: make processes more efficient across the continuum of care, motivate patients to manage medications, care plans and admissions and enhance population health management.

We utilize  to send your procedure, lab and radiology results, send secure messages to you and receive secure messages from you 24/7, share your health updates with your other physicians, remind you of upcoming appointments that are scheduled or need to be scheduled, allow you to make online payments, allow you to complete New Patient Paperwork and Established Patient Updates and check in for appointments from home.

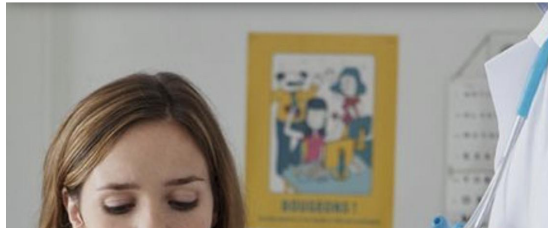
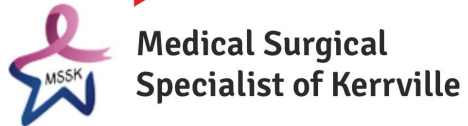
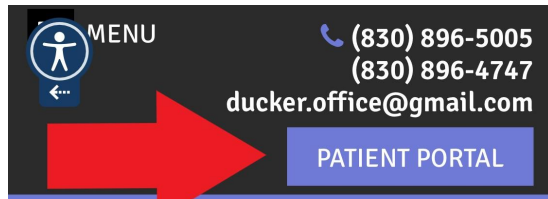
New Patients: You'll need an invitation from our office to acquire access to the patient portal. Please contact our office so we can register you! You'll be required to complete online check-in prior to your appointment. Please call us if you need assistance - if we don't receive your online check-in we will need to reschedule your appointment.

Established Patients: If you haven't been seen since our launch with , you'll need to create a patient portal by checking in online for your appointment. Please call us if you need assistance so we can shorten your time in the waiting room and begin your appointment as quickly as possible.

Check-In Online: Upon scheduling your appointment, you'll receive an email from  with the date and time of your upcoming visit. You'll receive another email inviting you to set up a password for your patient portal. You may set up the password immediately or wait until the week prior to your appointment. One week before your appointment, you'll receive an email from  asking you to check in for your appointment. Please log in to your patient portal (you'll need to set up a password if you haven't done so already) and click the blue check in button.

How to check in using mobile device:

Step 1. Access  login page by clicking Patient Portal in top right corner



Step 2. Log in (If you have not already created your password, you'll need to do so. You may select [Forgot password?](#) if you need to reset it.)



Enter your email & password to log in to

Medical Surgical Specialists of Kerrville

Email address


Password

☐ Remember me

Log in

[Forgot password?](#)

[Help](#)

Step 3. Select Medical Surgical Specialists of Kerrville (This page will only appear if you have multiple doctors who use  athenahealth.)



Log Out

Hi there!

Here are your connected providers.

Texas Neurosurgical Spine

1 linked patient.



South Texas Spinal Clinic

1 linked patient.



Peterson Medical Associates

1 linked patient.



Medical Surgical Specialists of
Kerrville

1 linked patient.



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Step 4. Select the Appointments tab then select Upcoming Appointments from the drop-down menu

Medical Surgical Specialists of Kerrville  Esp

Learn the facts about COVID-19

The health of you, your family, and the community is our top priority. Take a moment to learn how to protect yourself and prevent the spread of COVID-19 (2019 novel coronavirus).

[CDC guide to COVID-19](#)



Appointments

1 —

Upcoming Appointments

1 >

Recommended Appointments

Past Appointments

>

Medical Forms

>



Messages



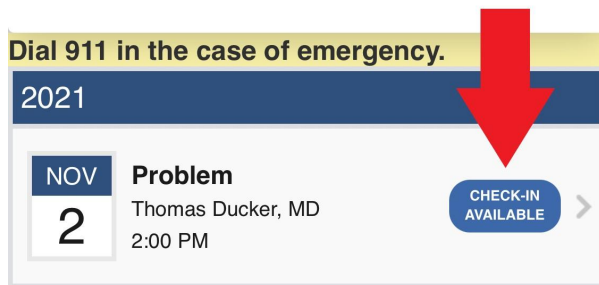
Step 5. Select Check-In Available



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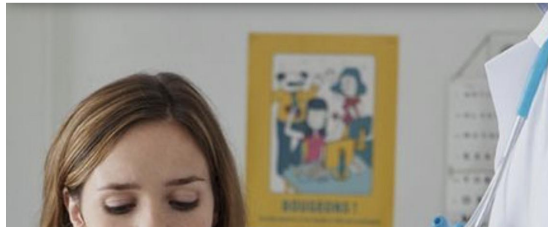
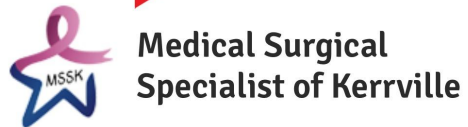
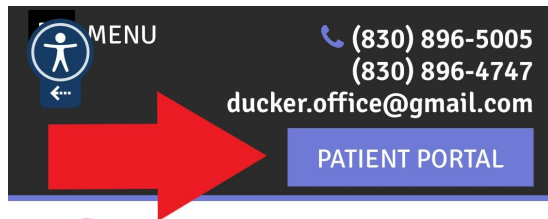
[CDC guide to COVID-19](#)



Step 6. Follow the prompts to enter or update your information until you've received confirmation your check in is complete.

Check in using a computer:

Step 1. Access  **athenahealth** login page by clicking Patient Portal in top right corner



Step 2. Log in (If you have not already created your password, you'll need to do so. You may select [Forgot password?](#) if you need to reset it.)



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[CDC guide to COVID-19](#)



[Español](#)



Dial 911 in the case of a medical emergency

Welcome to the Medical Surgical Specialists of Kerrville Patient Portal

Make a One-Time Payment

QuickPay Code, Statement ID, or
Access Code

[Where can I find my code?](#)

By clicking **Make a Payment**, you represent that you are authorized to address the patient's billing matters.

[Make a Payment](#)

Sign In to Your Portal Account

We're using athenahealth to help you access your health information for different doctors' offices with just one email and password.

Log in by clicking the button below.

Log in with athenahealth

[Forgot your password?](#)

Questions? [Learn more.](#)

Don't have an account? [Sign up](#) today to stay connected to your healthcare.





Enter your email & password to log in to

Medical Surgical Specialists of Kerrville

Email address


Password

☐ Remember me

Log in

[Forgot password?](#)

[Help](#)

Step 3. Select Medical Surgical Specialists of Kerrville (This page will only appear if you have multiple doctors who use  athenahealth.)



Log Out

Hi there!

Here are your connected providers.

Texas Neurosurgical Spine

1 linked patient.



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1 linked patient.



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1 linked patient.



Medical Surgical Specialists of
Kerrville




1 linked patient.









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Step 4. Click the blue Check-In button.

TX - MEDICAL SURGICAL SPECIALISTS OF KER  ¿Prefieres el español?  Messages **First Name** 

 **Home**  Appointments  My health  Billing & payments


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
 **Good morning, You !**


Appointments





Tuesday, November 2, 2021 2:00 PM

Problem with Thomas Ducker, MD

 1001 WATER ST  (830) 896-5005

 Please remember to bring your co-pay, a photo ID, insurance cards and a list of all current medications and supplements to your appointment.

[Manage appointment](#) [Check In](#) 

 Need to schedule a new appointment? [Schedule Now](#)

Step 6. Follow the prompts to enter or update your information until you've received confirmation your check in is complete.

Not all of the patient portal is viewable using mobile software. If you're on your mobile device and need access to your full patient portal, log in and scroll all the way to the bottom of your screen. Select Full Site to view as if using a computer.

